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| Project Title: | Cloud Kitchen |

Stakeholder Vision Document

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| INSTRUCTIONS:  Populate the below fields to create a common agreement on key project objectives and deliverables. Keep in mind that you will need input from your stakeholders when completing this document. This should be a team effort in order to maintain alignment. |

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| High-Level Scope: |
| Develop a cloud kitchen platform that provides hygienic, homemade, and budget-friendly meal delivery. The platform will connect home chefs with customers through a website and mobile app, offering meal customization, AI-powered recommendations, and a review system. The goal is to ensure high-quality homemade food, timely delivery, and a user-friendly experience. |
| High-Level Release Plan: |
| * **Build:** Develop website & app with ordering, registration, and meal customization. Onboard home chefs & delivery partners. * **AI Chatbot:** Implement meal recommendation chatbot with dietary optimization. * **Test:** Beta testing, gather feedback, and refine ordering, AI, and UX. * **Feedback:** Collect reviews, surveys, and chef insights to improve platform & logistics. * **Launch:** Roll out in target areas, expand based on demand, and launch marketing campaigns. |
| Product Consumers: |
| * Customers * Home Chefs * Delivery Partners |
| Method(s) To Gather Feedback: |
| * User Surveys * In-App Reviews & Ratings * Beta Testing * Stakeholder Meetings |
| Acceptance Criteria: |
| The system is fully operational, tested, and ready for product consumers.   * Ensures seamless order processing and fulfillment. * Achieves a minimum 4-star average rating in initial testing. * Maintains 80%+ on-time deliveries with positive feedback. * Platform must handle increasing users and orders without performance issues |